

## You are in Australia on an Australian visa

If you are in Australia on a visa, you should ensure that:

- 1- You remain compliant with your visa terms and conditions. To check your visa status at any time, you can use the **VEVO** application on the Department of Home Affairs website.
- 2- You must comply with Australian public health orders as this may affect your stay in Australia or any future finding of whether you are a person of good character (such as when you apply for citizenship).
- 3- If you do not have access to Medicare, we strongly advise you to have health insurance available as the costs of medical treatment in Australia can be high. Outstanding public health debts may affect future visa applications. Health insurance may also be a requirement of your current visa.
- 4- Fraud warning: Please note that immigration law advice can only be provided by a Registered Migration Agent. To check that the person you are dealing with is registered, visit [www.mara.gov.au](http://www.mara.gov.au).

## Who can currently enter Australia?

The following people currently have permission to enter to Australia: Australian citizens and permanent visa holders, New Zealand citizens usually resident in Australia and immediate family members of an Australian permanent resident or citizen. This includes a spouse, de facto partner, legal guardian, and dependent children. See here for more information: <https://covid19.homeaffairs.gov.au/>

If you do not meet the entry requirements, but would like to travel to Australia, you should apply for an exemption. The exemption form can be found here: <https://immi.homeaffairs.gov.au/help-support/departmental-forms/online-forms/covid19-enquiry-form>

Do not try to travel to Australia if you hold a temporary visa and do not meet the entry requirements as your visa could be cancelled and you will not be allowed to travel.

## Immigration

### COVID-19



---

## You are outside Australia and stuck in a country under lockdown

---

If you are outside of Australia and you require assistance, you should contact the local Australian embassy.

Go to <https://www.smartraveller.gov.au/> for the Australian government travel advice of that country.

Follow <https://www.facebook.com/smartraveller.gov.au/> on Facebook for information on what flights are available to exit the country.



### QUARANTINE ON ARRIVAL

All entrants to Australia will be subject to a 14-day quarantine period at a designated facility such as a hotel, until further notice.

---

## Visa processing and appeal matters

---

Visa processing and appeal matters are continuing during the lockdown. Hearings may be conducted through telephone or video conference. You should be contacted by the relevant registry once an update is available.

### You can also contact them directly if you have any concerns:

Department of Home Affairs: 13 18 81  
AAT: 1800 228 333  
FCC / FCA: (02) 9230 8567  
HCA: (02) 9230 8369

---

## You are in Australia and your visa is expiring

---

The Australian government expects visa holders to depart if their visa is expiring and they have not renewed their visa or applied for a new substantive visa.

Some tourists with an **8503 condition** on their visa may not be able to apply for a substantive visa without removing the condition first.

To apply to remove this condition, visit this link:

<https://immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions/waivers-and-permissions/no-further-stay-waiver>

---

## Financial support for migrants on temporary visas

---

The Red Cross will have access to funds from the Australian government over the next six months to provide financial relief to temporary visa holders. However, it will be distributing the funds to the most vulnerable first. This includes migrants with a disability, those without access to necessities, and families with young children.

Send an email to [Nat\\_MSP\\_COVID@redcross.org.au](mailto:Nat_MSP_COVID@redcross.org.au) if you think you are eligible to apply.

---

## International students

---

We recommend that you speak to the International Students hotline at Redfern Legal Centre if you are suffering financial difficulty due to the COVID-19 situation and require free legal advice.

You must fill in this form: <https://rlc.org.au/contact>

---

## Contact us

---

If you have any questions in relation to this flyer, please contact us at [admin@muslimlegalnetworknsw.com](mailto:admin@muslimlegalnetworknsw.com).